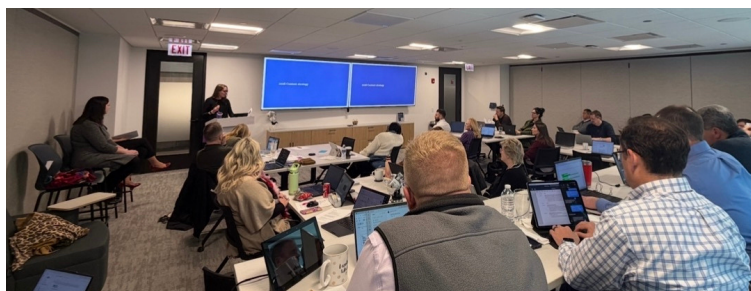


Report to the NAR Board

June 2026



2026 Leadership Team



President
Mindy Gronbeck, CPM®, CCIM
Boise, ID



President-Elect
Kim Collins, CPM®
Bradley Company, AMO®
Indianapolis, IN



Secretary/Treasurer
Ryan Huffman, CPM®
Hunt Midwest
Kansas City, MO



Secretary/Treasurer Nominee
Toni Harris, CPM®, ARM®
KAT Professional Development
Services, LLC
Reisterstown, MD



Immediate Past President
Dawn Carpenter, CPM®
Dawning Real Estate, Inc., AMO®
Staten Island, NY



**IREM® NAR Rep to the
Executive Committee**
Chip Watts, CPM®
Watts Realty Co., Inc., AMO®
Birmingham, AL



IREM® CEO/EVP
Zack Wahlquist, FASAE, CAE, RCE
Chicago, IL

Membership

Q1 2026	U.S.	International	Total
CPM® members	5,911	1,355	7,266
Other individual members	10,070	719	10,789
Total members	15,981	2,074	18,055
AMO® HQ & branches	804	28	832

Key initiatives

Government Affairs and Advocacy

Advocacy is not just a priority; it is essential to protecting and promoting the interests of property managers, their businesses, and the communities they serve.



During the 2026 NAR REALTORS® Legislative Meetings, IREM's Leadership Team will hold meetings on Capitol Hill with members of Congress and their staff to discuss issues impacting the real estate management industry. The objective of these meetings is to elevate IREM's policy priorities and ensure the perspective of our members is represented to federal policymakers.

IREM® joined more than three dozen national and local real estate organizations, including the Mortgage Bankers Association, The Real Estate Roundtable, National Apartment Association, and National Multifamily Housing Council, in urging reconsideration of language included in the proposed ROAD to Housing Act of the 21st Century.

Knowledge Solutions

We continue to focus on deploying relevant, timely, and essential content that consistently adds value and elevates our members and their position in the industry, including:



Hosted second annual PropertyCon, IREM's annual conference focused on education. The conference was held in Austin, Texas on April 7-9, 2026. With sold-out registration and expo, feedback has been overwhelmingly positive with attendees noting the engaging keynote speakers, impactful sessions, and connecting with other industry professionals and partners.

Launched Certified Professional Maintenance Manager® (CPMM®), a two-day instructor-led classroom certification program offered in partnership with the Association for Facilities Engineering. IREM will offer two classes. The first is scheduled for June 2-4.



Membership

As of year-end 2025, the ACoM® continues to see growth with over 10 years of steady growth.



Launched in January 2026, IREM is piloting an early career Associate application discount for those under 35 with the goal of expanding membership to those earlier in their career. As of the end of Q1 2026, the number of new Associate members has doubled compared to previous years.

Starting this April, IREM launched paid services for its chapters who are looking for new or additional support for financial, governance, or marketing support.

For those who manage to make a difference.®



Key initiatives, continued

International

دورات IREM الجديدة ذاتية التعلم

IREM is further expanding its online self-paced offerings for audiences outside the U.S. In addition to localized Canadian versions of all certification courses, and the Africa Portal, for professionals in the African market, IREM has launched self-paced Arabic courses.

IREM is enhancing its support to IREM Japan, IREM's representation in Japan, made up of five chapters and a head office, based in Tokyo. Support specifically relates to helping IREM Japan develop a strategic plan and foster the start of a corporate sponsorship program.

IREM now offers virtual and classroom education for students in 8 countries in addition to the U.S. – through both licensed education providers and IREM chapters – including in Canada, Japan, Kazakhstan, Korea, Qatar, Saudi Arabia, South Africa, and the UAE.



Sustainability, DEI, and the IREM Foundation

3,000+ properties

have been certified as part of the IREM Certified Sustainable Property (CSP) program. The types of properties that have earned CSP certification range from offices, multifamily, retail, industrial, healthcare, senior living, and self-storage facilities.

CSP Accredited Professional (CSP-AP) credential launched in February 2026; the credential allows individuals to demonstrate proficiency in the CSP certification criteria and application process by completing a course and passing a 75-question exam.



IREM's Diversity Succession Inclusion Initiative (DISI) Leaders program welcomed 20 emerging leaders in 2026 (up from 10 in previous years) and continues to be supported by the IREM Foundation.



Technology

120 new terms

have been added to the IREM technology glossary to promote technology literacy among real estate managers and provide a resource for reviewing proposals, contracts, and similar documents when selecting technology solutions.

Offered PropertyCon sessions, courses, webinars, and articles on technology topics, such as agentic AI, AI agents, cybersecurity, data management, and similar topics. Technology resources are featured on irem.org/tools/technology.

